

Customer Need

A Greek Telco provider needed a Best of Breed solution in order to fully support the assignment of Work Orders and Scheduled Construction activities of new Generation network.

Offered Solution

Maximo is a comprehensive enterprise service, workforce and asset management system managing assets on a common platform in asset-intensive industries. It offers "built in" complete functionality, mobile access, out-of-the box mapping and analytical insight.

Maximo allows organizations to share and enforce best practices, resources and personnel. It includes six integrated management modules in an enhanced service-oriented architecture.

Application Licenses, implementation, integration and support services for Work force Management activities were the deliverables of this project

Business Benefit

Manage both planned and unplanned work activities

Define service offerings, establish service level agreements (SLAs), more proactively monitor service level delivery and implement escalation procedures.

Integration with Wholesale Order Management